



**MINISTRY OF JUSTICE**  
**DIRECTORATE OF FREE LEGAL AID**

# **STATISTICAL ANALYSIS**

*STATE-GUARANTEED LEGAL AID*

**JULY 2025**

## INTRODUCTION

The purpose of this paper is to create a unified statistical analysis regarding the legal aid system, as explicitly required by Law no. 111/2017, "On State-Guaranteed Legal Aid" and its implementing regulations. This analysis directly impacts the drafting and implementation of further policies in the field of free legal aid by the Ministry of Justice.

According to letter "d", Article 8 of Law no. 111/2017, the Directorate of Legal Aid collects and analyzes information on the provision of legal aid to improve the functioning of the legal aid system and organizes campaigns to raise public awareness about the availability of legal aid and the conditions for its provision.

Furthermore, according to letter "gj", Article 8 of Law no. 111/2017, the Directorate of Free Legal Aid maintains, collects, completes, and manages the data of the registry of requests and self-declarations of the subjects of this law and the data of the registry of non-profit organizations providing primary legal aid, according to the rules and procedures approved by the Ministry of Justice.

The procedure for maintaining, collecting, completing, and managing this data is explicitly outlined in Instruction no. 1, dated 08.03.2019, "On the approval of rules and procedures for the collection, completion, and management of registry data."

This summary provides a clear overview of the Free Legal Aid Directorate's commitment to fulfilling its legal obligations and improving access to justice for all citizens in need. The report also aims to identify and analyze key trends in legal aid requests to further enhance services and strengthen legal support throughout the country.

## PRIMARY LEGAL AID

In accordance with Article 13 of Law No. 111/2017, Primary Legal Aid is provided by: Centers for Legal Aid Services (through employees with specialized training); licensed non-profit organizations; and legal clinics within higher education institutions.

1. **The Centers for Primary Legal Aid** services are specialized units providing legal aid. Since the entry into force of Law No. 111/2017, the Ministry of Justice, through the Directorate of Free Legal Aid and in collaboration with international partners, has focused on establishing centers for primary legal aid services across various locations to facilitate free legal aid for citizens (offering a clear, independent mechanism separate from different non-governmental organizations). The most frequently reported cases by citizens receiving free legal aid were serious legal issues.
  - *Currently, the Directorate of Free Legal Aid administers 20 Centers for Primary Legal Aid Services in the cities of Tirana, Lushnja, Durrës, Shkodra, Fier, Gjirokastër, Tropoja, Përmet, Puka, Mati, Kavaja, Kurbin, Lezhë, Pogradec, Dibër, Berat, Elbasan, Kukës, Vlorë, Korçë.*
2. **Non-Profit Organizations** provide primary legal aid services in accordance with the authorization approved by the Minister of Justice.
  - *Currently there are 14 Non-Profit Organizations authorized for period 2024-2026, through Orders Issued by the Minister of Justice, which operate in the cities of Tirana, Durrës, Elbasan, Vlorë, Berat, and Shkodra.*
3. **Legal Clinics** are providers of the primary legal aid service. Based on Article 16 of Law No. 111/2017, the Directorate of Free Legal Aid collaborates with legal clinics, under the terms and conditions outlined in relevant cooperation agreements, to train and update the knowledge of students involved in these clinics on matters related to primary legal aid.
  - *Currently, the Directorate of Free Legal Aid has established agreements with 13 Higher Education Institutions in Tirana, Durrës, Shkodër, and Vlorë.*

4. **Online platform juristionline.al**, through this platform, every citizen has the opportunity to receive advice and information regarding the normative acts in force, the rights and obligations of legal subjects, and the methods for exercising these rights in judicial and extrajudicial processes. It also provides assistance in drafting and preparing necessary documents to mobilize the state administration or to request secondary legal aid.
5. **The Green Number 08001010** is an additional measure to ensure easy and free access to primary legal assistance. Citizens can contact this line to receive advice and information regarding their legal rights and obligations, as well as assistance in judicial or extrajudicial processes. The establishment of such a line is a guarantee that legal aid services are available at all times, through various forms of communication.

## STATISTICS OF CASES HANDLED DURING JULY 2025

### CASES ADMINISTRATED BY THE CENTERS FOR PRIMARY LEGAL AID

Centers for Primary Legal Aid	Total reported Cases	Age			Gender		Citizenship		Categories (Specific Categories)			Case Type			Ethnicity	Refused Cases
		Min or	Adult	Average Age	Female	Male	Albanian	Foreigner	Insufficient income	Special Categories	Unidentified	Civil	Criminal	Administrativ	Rome & Egyptian	Refused cases
Tiranë	33	0	33	58	19	14	33	0	28	5	0	20	4	6	3	0
Durrës	14	0	14	57	8	6	14	0	10	4	0	9	0	5	0	1
Lushnjë	13	0	13	44	11	2	13	0	8	5	0	12	0	1	0	3
Shkodër	30	0	30	55	14	16	30	0	25	5	0	22	4	4	0	0
Tropojë	26	0	26	55	11	15	22	4	22	4	0	8	0	18	0	0
Përmet	10	0	10	59	5	5	10	0	7	3	0	1	1	8	0	0
Pukë	1	0	1	64	1	0	1	0	1	0	0	0	0	1	0	0
Mat	11	1	10	46	3	8	11	0	4	7	0	4	3	4	0	0
Kavajë	10	0	10	54	5	5	10	0	5	5	0	1	0	9	0	0
Kurbin	7	0	7	42	2	5	7	0	4	3	0	6	0	1	0	2
Lezhë	34	0	34	59	12	22	34	0	24	10	0	14	3	17	0	4
Gjirokastrë	29	0	29	65	12	17	29	0	22	7	0	9	2	18	0	4

Pogradec	19	0	19	54	14	5	19	0	9	10	0	11	3	5	0	5
Fier	35	0	35	57	18	17	35	0	27	7	1	15	4	16	0	1
Dibër	10	0	10	51	5	5	10	0	6	4	0	6	3	1	0	1
Vlorë	47	0	47	44	30	17	47	0	46	1	0	47	0	0	0	7
Elbasan	40	0	40	58	12	28	40	0	13	27	0	12	0	28	0	0
Berat	21	0	21	60	7	14	21	0	14	7	0	4	0	17	0	4
Kukës	6	0	6	55	4	2	6	0	6	-	0	2	0	4	0	0
Korçë	17	0	17	49	10	7	17	0	8	9	0	13	0	4		3
<b>TOTAL</b>	<b>413</b>	<b>1</b>	<b>412</b>	<b>54</b>	<b>203</b>	<b>210</b>	<b>409</b>	<b>4</b>	<b>289</b>	<b>123</b>	<b>1</b>	<b>216</b>	<b>27</b>	<b>167</b>	<b>3</b>	<b>35</b>

- During July 2025, the Centers for Primary Legal Aid Services administered a total of 413 cases under primary legal aid services. During this period, the Free Legal Aid Service Centers assisted 203 cases involving women and 210 cases involving men seeking legal assistance. The cases addressed varied in nature, with 216 being civil cases, 27 classified as criminal, and 167 as administrative cases. Each case was processed according to the specific needs of the citizens involved. An analysis of the beneficiaries shows that 289 cases concerned individuals experiencing economic hardship, while 123 cases were from special categories. Additionally, 1 case was recorded without specific beneficiary identification.

In July 2025, the Centers for Primary Legal Aid Services administered a total of 413 cases under primary legal aid services.

## CASES ADMINISTARTED BY NON-PROFIT ORGANIZATIONS (NPOS) - JULY 2025

NPO	Total report ed Cases	Age				Gender			Citizenship				Categories (Specific Categories)			Case Type				Etnicit y Rom, egipt.
		Minor	Adult	Unidentified	Average age	Female	Male	Unknown	Albanian	Foreigner	Stateless	Unknown	Insufficient income	Special Categories	Unidentified	Civil	Criminal	Administrative	Unidentified	
1. “Qendra e Këshillimit për Gra dhe Vajza”	17	2	15	0	34	15	2	0	17	0	0	0	0	17	0	12	5	0	0	
2. “Mbrotjtja e të drejtave të gruas qytetare dhe fshatare Berat”	7	0	7	0	59	2	5	0	7	0	0	0	0	0	7	0	0	7	0	
3. “Qendra e shërbimeve dhe praktikave ligjore të integruara” QSHPLI	3	0	3	0	55	2	1	0	3	0	0	0	3	0	0	2	0	1	0	
4. “Qendra Vatra”	26	2	24	0	36	25	1	0	17	9	0	0	3	23	0	20	6	0	0	1 egj
5. Instiuti i migracionit, zhvillimit dhe integritimit IMZHI	2	0	2	0	40	2	0	0	2	0	0	0	2	0	0	2	0	0	0	
6. “Forumi i Gruas Elbasan”	9	0	9	0	38	9	0	0	9	0	0	0	0	9	0	9	0	0	0	1 egj
7. “Shërbimi Ligjor Falas (TLAS)”	27	11	16	0	31	19	8	0	27	0	0	0	20	7	0	9	0	18	0	12 rom 4 egjipt
8. “Të ndryshëm dhe të barabartë”	15	3	12	0	29	15	0	0	12	3	0	0	2	13	0	8	5	2	0	

9. “Albanian Legal and Territorial Institute (ALTRI)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
10. “Qendra për nisma ligjore qytetare” QNL	18	0	16	2	38	17	1	0	18	0	0	0	7	11	0	15	2	1	0	
11. “Shërbimet shqiptare për refugjatët dhe migrantët” RMSA	9	0	9	0	38	3	6	0	0	9	0	0	0	0	9	0	0	9	0	
12. “Qendra Konsumatori Shqiptar”	4	0	0	4	-	3	1	0	4	0	0	0	0	0	4	0	0	0	4	
13. Qendra Shqiptare për Popullsinë dhe Zhvillimin (ACPD)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
14. Qendra e Gruas “Hapa të lehtë”	10	0	10	0	35	9	1	0	10	0	0	0	0	9	1	8	0	2	0	
<b>TOTALI</b>	<b>147</b>	<b>18</b>	<b>123</b>	<b>6</b>	<b>39</b>	<b>121</b>	<b>26</b>	<b>0</b>	<b>126</b>	<b>21</b>	<b>0</b>	<b>0</b>	<b>37</b>	<b>89</b>	<b>21</b>	<b>85</b>	<b>18</b>	<b>40</b>	<b>4</b>	<b>12 rom/ 6 egjip</b>

➤ In July 2025, the Non-Profit Organizations (NPO) managed a total of 147 cases under its primary legal aid services. Of these, 121 cases involved women, while 26 cases involved men seeking legal assistance. The cases varied in nature, with 85 classified as civil cases, 18 as criminal cases, and 40 as administrative cases. Additionally, 4 case was recorded without specific identification. Each case was handled in accordance with the specific needs of the individuals involved. An analysis of the beneficiaries reveals that 37 cases pertained to individuals facing economic hardship, while 89 cases involved individuals from special categories. Additionally, 21 cases were recorded without specific beneficiary identification.

**In July 2025, Non-Profit Organizations (NPOs) authorized by the Ministry of Justice administered a total of 147 cases under primary legal aid services.**



## SECONDARY LEGAL AID

- **Secondary legal aid** is a type of legal service provided for issues whose resolution can only be achieved through the court or prosecutor's office. This kind of assistance is offered by lawyers licensed by the National Chamber of Advocates.
- According to the data managed by the Directorate of Free Legal Aid, during the month of July 2025, it appears that 82 court decisions have been processed.

Statistical data on applicants by gender breakdown, Women and Men - July 2025.		
Category: Women / Men.	Number of applicants	Comments / Other
Female Applicants	59	Applicants for free legal aid in July 2025 are more women than men
Male Applicants	23	
I Papërcaktuar Unspecified	-	
TOTAL = 82 Court Decisions		

Statistical data by the nature of the legal case for which assistance is requested – July 2025		
Type of Case		Number of Applicants
1	Civil (property, asset division, work seniority)	71
2	Criminal	5
3	Administrativ	6
4	N/A	-
<b>TOTAL = 82 Court Decisions</b>		

- According to data managed by the Directorate of Free Legal Aid for July 2025, a total of 82 judicial decisions were made regarding requests for free legal aid. Of these, 59 decisions were for female applicants, 23 for male applicants. Further analysis of the data shows that, 35 involved applicants who claimed to belong to the category of individuals with insufficient assets and income and 47 involved applicants from special categories. Additionally, of the 82 judicial decisions, 71 cases were civil matters, 6 were administrative matters, and 5 was criminal cases.

## Statistical data on applicants by beneficiary categories, July 2025.

Beneficiary category			Number of applicants		Comments / Other.
1	Insufficient income and assets.		35		For the month of July 2025, it is noted that the largest number is occupied by citizens who belong to the category of people from special categories.
2	Special category	Victims of domestic violence	18	47	
		Victims of sexual abuse			
		Victims of human trafficking			
		Minors			
		Minor victims			
		Minors in conflict with the law			
		Children living in social care institutions			
		Children under guardianship who have initiated a process without the approval of their legal guardian or against their legal guardian			
		Persons benefiting from disability benefits	7		
		Status of the blind	14		
		Persons undergoing involuntary treatment in mental health institutions			
		Persons undergoing voluntary treatment in mental health institutions			
		Persons for whom the removal or restriction of legal capacity is requested			
		Persons benefiting from social protection schemes	8		
		Persons whose legal capacity has been removed or restricted, who seek to initiate a process against their legal guardian			
		Persons whose rights have been violated through an act or omission constituting discrimination			
Roma/Egyptian					
Pensioners					
3	Unspecified in the court decision		0		
TOTAL = 82 Court Decisions					

## CONCLUSIONS – JULY 2025

### *Primary Legal Aid*

- In July 2025, a total of 560 cases were processed under primary legal aid services. Of these, 413 cases were managed by the **Primary Legal Aid Service Centers**, while 147 cases were handled by **Non-Profit Organizations (NPO)** authorized by the Ministry of Justice. No cases were reported as processed by Law Clinics affiliated with Higher Education Institutions. Additionally, 3 cases were addressed through the Juristionline.al platform, and 35 cases were managed via the Green Line at 08001010.
  - Among the cases assisted by the Free Legal Aid Service Centers and authorized NPOs, 324 involved women and 236 involved men. The majority of the cases were civil (301), followed by administrative (207) and criminal (45) matters. Additionally, 7 case was recorded without specific identification. An analysis of the beneficiaries revealed that 326 cases concerned individuals with economic hardship, 212 were from special categories, and 22 were recorded without specific identification.
- **Throughout the period from January - July 2025, were submitted a total of 3218 requests for Primary Legal Aid**

### *Secondary Legal Aid*

- In July 2025, a total of 82 court decisions were made regarding requests for legal aid. Of these, 59 requests were submitted by women, 23 by men. Regarding beneficiary categories, 47 of the requests involved individuals classified as belonging to special categories, while 35 requests were submitted by individuals who identified as having insufficient income. In terms of case types, 71 were civil cases, 5 was criminal case, and 6 were administrative cases.

- According to the data administered in July 2025, a total of 82 judicial decisions were made regarding requests for free legal aid, specifically as follows:
  - 62 requests for secondary legal aid and exemption from court fees and costs,
  - 14 requests for exemption from court fees and costs.
  - 6 requests for secondary legal aid
- **Throughout the period from January - July 2025, were submitted a total of 520 requests for Secondary Legal Aid.**

### *Budget*

- Regarding the budget spent in July 2025, a total of 44 judicial decisions were settled, amounting to a total value of **1,619,300 All.**
  - 24 lawyers were compensated, totaling 879,000 All.
  - 20 experts were remunerated, with a total value of 740,300 All.
- **Throughout the period from January - July 2025, the Directorate of Free Legal Aid processed and settled 333 judicial decisions, with a total value of 11,619,300 All.**