



**MINISTRY OF JUSTICE**  
**DIRECTORATE OF FREE LEGAL AID**

# **STATISTICAL ANALYSIS**

*STATE-GUARANTEED LEGAL AID*

**JUNE 2025**

## INTRODUCTION

The purpose of this paper is to create a unified statistical analysis regarding the legal aid system, as explicitly required by Law no. 111/2017, "On State-Guaranteed Legal Aid" and its implementing regulations. This analysis directly impacts the drafting and implementation of further policies in the field of free legal aid by the Ministry of Justice.

According to letter "d", Article 8 of Law no. 111/2017, the Directorate of Legal Aid collects and analyzes information on the provision of legal aid to improve the functioning of the legal aid system and organizes campaigns to raise public awareness about the availability of legal aid and the conditions for its provision.

Furthermore, according to letter "gj", Article 8 of Law no. 111/2017, the Directorate of Free Legal Aid maintains, collects, completes, and manages the data of the registry of requests and self-declarations of the subjects of this law and the data of the registry of non-profit organizations providing primary legal aid, according to the rules and procedures approved by the Ministry of Justice.

The procedure for maintaining, collecting, completing, and managing this data is explicitly outlined in Instruction no. 1, dated 08.03.2019, "On the approval of rules and procedures for the collection, completion, and management of registry data."

This summary provides a clear overview of the Free Legal Aid Directorate's commitment to fulfilling its legal obligations and improving access to justice for all citizens in need. The report also aims to identify and analyze key trends in legal aid requests to further enhance services and strengthen legal support throughout the country.

## PRIMARY LEGAL AID

In accordance with Article 13 of Law No. 111/2017, Primary Legal Aid is provided by: Centers for Legal Aid Services (through employees with specialized training); licensed non-profit organizations; and legal clinics within higher education institutions.

1. **The Centers for Primary Legal Aid** services are specialized units providing legal aid. Since the entry into force of Law No. 111/2017, the Ministry of Justice, through the Directorate of Free Legal Aid and in collaboration with international partners, has focused on establishing centers for primary legal aid services across various locations to facilitate free legal aid for citizens (offering a clear, independent mechanism separate from different non-governmental organizations). The most frequently reported cases by citizens receiving free legal aid were serious legal issues.
  - *Currently, the Directorate of Free Legal Aid administers 20 Centers for Primary Legal Aid Services in the cities of Tirana, Lushnja, Durrës, Shkodra, Fier, Gjirokastër, Tropoja, Përmet, Puka, Mati, Kavaja, Kurbin, Lezhë, Pogradec, Dibër, Berat, Elbasan, Kukës, Vlorë, Korçë.*
2. **Non-Profit Organizations** provide primary legal aid services in accordance with the authorization approved by the Minister of Justice.
  - *Currently there are 14 Non-Profit Organizations authorized for period 2024-2026, through Orders Issued by the Minister of Justice, which operate in the cities of Tirana, Durrës, Elbasan, Vlorë, Berat, and Shkodra.*
3. **Legal Clinics** are providers of the primary legal aid service. Based on Article 16 of Law No. 111/2017, the Directorate of Free Legal Aid collaborates with legal clinics, under the terms and conditions outlined in relevant cooperation agreements, to train and update the knowledge of students involved in these clinics on matters related to primary legal aid.
  - *Currently, the Directorate of Free Legal Aid has established agreements with 13 Higher Education Institutions in Tirana, Durrës, Shkodër, and Vlorë.*

4. **Online platform juristionline.al**, through this platform, every citizen has the opportunity to receive advice and information regarding the normative acts in force, the rights and obligations of legal subjects, and the methods for exercising these rights in judicial and extrajudicial processes. It also provides assistance in drafting and preparing necessary documents to mobilize the state administration or to request secondary legal aid.
5. **The Green Number 08001010** is an additional measure to ensure easy and free access to primary legal assistance. Citizens can contact this line to receive advice and information regarding their legal rights and obligations, as well as assistance in judicial or extrajudicial processes. The establishment of such a line is a guarantee that legal aid services are available at all times, through various forms of communication.

## STATISTICS OF CASES HANDLED DURING JUNE 2025

### CASES ADMINISTRATED BY THE CENTERS FOR PRIMARY LEGAL AID

Centers for Primary Legal Aid	Total reported Cases	Age			Gender		Citizenship		Categories (Specific Categories)			Case Type			Ethnicity	Refused Cases
		Minor	Adult	Average Age	Female	Male	Albanian	Foreigner	Insufficient income	Special Categories	Unidentified	Civil	Criminal	Administrative	Roma & Egyptian	Refused cases
Tiranë	33	0	33	58	18	15	33	0	24	9	0	19	4	10	0	0
Durrës	10	0	10	55	4	6	10	0	8	2	0	4	0	6	1	0
Lushnjë	12	0	12	47	2	10	12	0	7	5	0	10	0	2	0	0
Shkodër	34	0	34	49	17	17	34	0	29	5	0	31	2	1	0	0
Tropojë	19	0	19	60	6	13	17	2	12	7	0	6	0	13	0	0
Përmet	10	0	10	53	3	7	10	0	5	5	0	1	0	9	0	0
Pukë	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Mat	11	0	11	57	4	7	11	0	7	4	0	6	2	3	0	0
Kavajë	12	0	12	53	6	6	12	0	4	8	0	4	1	7	0	-
Kurbin	10	0	10	50	4	6	10	0	9	1	0	9	0	1	0	0
Lezhë	27	0	27	57	11	16	27	0	15	12	0	6	1	20	4	0
Gjirokastrë	28	1	27	59	11	17	28	0	19	9	0	9	3	16	2	0

<b>Pogradec</b>	22	0	22	53	14	8	22	0	11	11	0	20	1	1	2	0
<b>Fier</b>	22	0	22	49	12	10	22	0	16	4	2	13	2	7	0	0
<b>Dibër</b>	10	0	10	58	2	8	10	0	6	4	0	2	1	7	1	-
<b>Vlorë</b>	21	0	21	52	12	9	20	1	20	1	0	4	0	17	5	0
<b>Elbasan</b>	43	0	43	56	22	21	43	0	19	24	0	16	7	20	1	0
<b>Berat</b>	14	0	14	52	5	9	14	0	10	3	1	0	1	13	4	-
<b>Kukës</b>										-						-
<b>Korçë</b>	20	0	20	60	8	12	20	0	4	16	0	16	3	1	3	0
<b>TOTAL</b>	<b>358</b>	<b>1</b>	<b>357</b>	<b>51</b>	<b>161</b>	<b>197</b>	<b>355</b>	<b>3</b>	<b>225</b>	<b>130</b>	<b>3</b>	<b>176</b>	<b>28</b>	<b>154</b>	<b>23</b>	<b>0</b>

- During June 2025, the Centers for Primary Legal Aid Services administered a total of 358 cases under primary legal aid services. During this period, the Free Legal Aid Service Centers assisted 161 cases involving women and 197 cases involving men seeking legal assistance. The cases addressed varied in nature, with 176 being civil cases, 28 classified as criminal, and 154 as administrative cases. Each case was processed according to the specific needs of the citizens involved. An analysis of the beneficiaries shows that 225 cases concerned individuals experiencing economic hardship, while 130 cases were from special categories. Additionally, 3 case was recorded without specific beneficiary identification.

In June 2025, the Centers for Primary Legal Aid Services administered a total of 358 cases under primary legal aid services.

## CASES ADMINISTERED BY NON-PROFIT ORGANIZATIONS (NPOS) - JUNE 2025

NPO	Total report ed Cases	Age				Gender			Citizenship				Categories (Specific Categories)			Case Type				Etnicit y Rom, egipt.
		Minor	Adult	Unidentified	Average age	Female	Male	Unknown	Albanian	Foreigner	Stateless	Unknown	Insufficient income	Special Categories	Unidentified	Civil	Criminal	Administrative	Unidentified	
1. “Qendra e Këshillimit për Gra dhe Vajza”	16	1	15	0	37	16	0	0	16	0	0	0	0	16	0	10	6	0	0	
2. “Mbrotja e të drejtave të gruas qytetare dhe fshatare Berat”	10	0	10	0	47	6	4	0	10	0	0	0	1	0	9	0	0	10	0	
3. “Qendra e shërbimeve dhe praktikave ligjore të integruara” QSHPLI	5	0	5	0	43	1	4	0	5	0	0	0	5	0	0	1	2	2	0	
4. “Qendra Vatra”	24	2	22	0	39	20	4	0	18	6	0	0	2	22	0	21	3	0	0	
5. Instiuti i migracionit, zhvillimit dhe integritimit IMZHI	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6. “Forumi i Gruas Elbasan”	8	0	8	0	39	8	0	0	8	0	0	0	2	6	0	8	0	0	0	1 egjipt
7. “Shërbimi Ligjor Falas (TLAS)”	20	11	9	0	29	17	3	0	20	0	0	0	11	9	0	7	4	9	0	6 rom 3 egjipt
8. “Të ndryshëm dhe të barabartë”	21	4	17	0	30	18	3	0	19	2	0	0	3	18	0	15	2	4	0	

9. "Albanian Legal and Territorial Institute (ALTRI)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
10. "Qendra për nisma ligjore qytetare" QNL	17	0	17	0	39	16	1	0	17	0	0	0	6	11	0	13	1	3	0	1 egjip
11. "Shërbimet shqiptare për refugjatët dhe migrantët" RMSA	7	0	7	0	38	1	6	0	0	7	0	0	0	0	7	0	0	7	0	
12. "Qendra Konsumatori Shqiptar"	4	0	0	4	-	3	1	0	4	0	0	0	0	0	4	0	0	0	4	
13. Qendra Shqiptare për Popullsinë dhe Zhvillimin (ACPD)	63	0	63	0	62	29	34	0	63	0	0	0	63	0	0	0	1	62	0	1 rome
14. Qendra e Gruas "Hapa të lehtë"	8	0	8	0	41	8	0	0	8	0	0	0	0	8	0	8	0	0	0	
<b>TOTALI</b>	<b>203</b>	<b>18</b>	<b>181</b>	<b>4</b>	<b>40</b>	<b>143</b>	<b>60</b>	<b>0</b>	<b>188</b>	<b>15</b>	<b>0</b>	<b>0</b>	<b>93</b>	<b>90</b>	<b>20</b>	<b>83</b>	<b>19</b>	<b>97</b>	<b>4</b>	<b>6 rom/5 egjip</b>

➤ In June 2025, the Non-Profit Organizations (NPO) managed a total of 203 cases under its primary legal aid services. Of these, 143 cases involved women, while 60 cases involved men seeking legal assistance. The cases varied in nature, with 83 classified as civil cases, 19 as criminal cases, and 97 as administrative cases. Additionally, 4 case was recorded without specific identification. Each case was handled in accordance with the specific needs of the individuals involved. An analysis of the beneficiaries reveals that 93 cases pertained to individuals facing economic hardship, while 90 cases involved individuals from special categories. Additionally, 20 cases were recorded without specific beneficiary identification.

**In June 2025, Non-Profit Organizations (NPOs) authorized by the Ministry of Justice administered a total of 203 cases under primary legal aid services.**



## SECONDARY LEGAL AID

- **Secondary legal aid** is a type of legal service provided for issues whose resolution can only be achieved through the court or prosecutor's office. This kind of assistance is offered by lawyers licensed by the National Chamber of Advocates.

- According to the data managed by the Directorate of Free Legal Aid, during the month of June 2025, it appears that 69 court decisions have been processed.

Statistical data on applicants by gender breakdown, Women and Men - June 2025.		
Category: Women / Men.	Number of applicants	Comments / Other
Female Applicants	49	Applicants for free legal aid in June 2025 are more women than men
Male Applicants	19	
I Papërcaktuar Unspecified	1	
TOTAL = 69 Court Decisions		

Statistical data by the nature of the legal case for which assistance is requested – June 2025			
Type of Case		Number of Applicants	Comments / Other
1	Civil (property, asset division, work seniority)	63	For the month of June 2025, it is noted that the majority of the decisions are occupied by civil cases
2	Criminal	1	
3	Administrativ	5	
4	N/A	-	
TOTAL = 69 Court Decisions			

- According to data managed by the Directorate of Free Legal Aid for June 2025, a total of 69 judicial decisions were made regarding requests for free legal aid. Of these, 49 decisions were for female applicants, 19 for male applicants and 1 case was recorded without specific identification. Further analysis of the data shows that, 29 involved applicants who claimed to belong to the category of individuals with insufficient assets and income and 40 involved applicants from special categories. Additionally, of the 69 judicial decisions, 63 cases were civil matters, 5 were administrative matters, and 1 was criminal cases.

## Statistical data on applicants by beneficiary categories, June 2025.

Beneficiary category			Number of applicants		Comments / Other.
1	Insufficient income and assets.		29		For the month of June 2025, it is noted that the largest number is occupied by citizens who belong to the category of people from special categories.
2	Special category	Victims of domestic violence	18	40	
		Victims of sexual abuse			
		Victims of human trafficking			
		Minors			
		Minor victims			
		Minors in conflict with the law			
		Children living in social care institutions			
		Children under guardianship who have initiated a process without the approval of their legal guardian or against their legal guardian			
		Persons benefiting from disability benefits	10		
		Status of the blind	4		
		Persons undergoing involuntary treatment in mental health institutions			
		Persons undergoing voluntary treatment in mental health institutions			
		Persons for whom the removal or restriction of legal capacity is requested			
		Persons benefiting from social protection schemes	8		
		Persons whose legal capacity has been removed or restricted, who seek to initiate a process against their legal guardian			
		Persons whose rights have been violated through an act or omission constituting discrimination			
		Roma/Egyptian			
		Pensioners			
3	Unspecified in the court decision		0		
TOTAL = 69 Court Decisions					

## CONCLUSIONS - JUNE 2025

### *Primary Legal Aid*

- In June 2025, a total of 561 cases were processed under primary legal aid services. Of these, 358 cases were managed by the **Primary Legal Aid Service Centers**, while 203 cases were handled by **Non-Profit Organizations (NPO)** authorized by the Ministry of Justice. No cases were reported as processed by Law Clinics affiliated with Higher Education Institutions. Additionally, 6 cases were addressed through the Juristionline.al platform, and 16 cases were managed via the Green Line at 08001010.
  - Among the cases assisted by the Free Legal Aid Service Centers and authorized NPOs, 304 involved women and 257 involved men. The majority of the cases were civil (259), followed by administrative (251) and criminal (47) matters. Additionally, 4 case was recorded without specific identification. An analysis of the beneficiaries revealed that 318 cases concerned individuals with economic hardship, 220 were from special categories, and 23 were recorded without specific identification.
- **Throughout the period from January - June 2025, were submitted a total of 2658 requests for Primary Legal Aid**

### *Secondary Legal Aid*

- In June 2025, a total of 69 court decisions were made regarding requests for legal aid. Of these, 49 requests were submitted by women, 19 by men and 1 case was recorded without specific identification. Regarding beneficiary categories, 40 of the requests involved individuals classified as belonging to special categories, while 29 requests were submitted by individuals who identified as having insufficient income. In terms of case types, 63 were civil cases, 1 was criminal case, and 5 were administrative cases.

- According to the data administered in June 2025, a total of 69 judicial decisions were made regarding requests for free legal aid, specifically as follows:
  - 61 requests for secondary legal aid and exemption from court fees and costs,
  - 8 requests for exemption from court fees and costs.
- **Throughout the period from January - June 2025, were submitted a total of 438 requests for Secondary Legal Aid.**

### *Budget*

- Regarding the budget spent in June 2025, a total of 54 judicial decisions were settled, amounting to a total value of **1,919,000 All.**
  - 27 lawyers were compensated, totaling 870,000 All.
  - 27 experts were remunerated, with a total value of 1,049,000 All.
- **Throughout the period from January - June 2025, the Directorate of Free Legal Aid processed and settled 288 judicial decisions, with a total value of 10,040,400 All.**