



MINISTRY OF JUSTICE
DIRECTORATE OF FREE LEGAL AID

STATISTICAL ANALYSIS

STATE-GUARANTEED LEGAL AID

APRIL 2025

INTRODUCTION

The purpose of this paper is to create a unified statistical analysis regarding the legal aid system, as explicitly required by Law no. 111/2017, "On State-Guaranteed Legal Aid" and its implementing regulations. This analysis directly impacts the drafting and implementation of further policies in the field of free legal aid by the Ministry of Justice.

According to letter "d", Article 8 of Law no. 111/2017, the Directorate of Legal Aid collects and analyzes information on the provision of legal aid to improve the functioning of the legal aid system and organizes campaigns to raise public awareness about the availability of legal aid and the conditions for its provision.

Furthermore, according to letter "gj", Article 8 of Law no. 111/2017, the Directorate of Free Legal Aid maintains, collects, completes, and manages the data of the registry of requests and self-declarations of the subjects of this law and the data of the registry of non-profit organizations providing primary legal aid, according to the rules and procedures approved by the Ministry of Justice.

The procedure for maintaining, collecting, completing, and managing this data is explicitly outlined in Instruction no. 1, dated 08.03.2019, "On the approval of rules and procedures for the collection, completion, and management of registry data."

This summary provides a clear overview of the Free Legal Aid Directorate's commitment to fulfilling its legal obligations and improving access to justice for all citizens in need. The report also aims to identify and analyze key trends in legal aid requests to further enhance services and strengthen legal support throughout the country.

PRIMARY LEGAL AID

In accordance with Article 13 of Law No. 111/2017, Primary Legal Aid is provided by: Centers for Legal Aid Services (through employees with specialized training); licensed non-profit organizations; and legal clinics within higher education institutions.

1. **The Centers for Primary Legal Aid** services are specialized units providing legal aid. Since the entry into force of Law No. 111/2017, the Ministry of Justice, through the Directorate of Free Legal Aid and in collaboration with international partners, has focused on establishing centers for primary legal aid services across various locations to facilitate free legal aid for citizens (offering a clear, independent mechanism separate from different non-governmental organizations). The most frequently reported cases by citizens receiving free legal aid were serious legal issues.

- *Currently, the Directorate of Free Legal Aid administers 14 Centers for Primary Legal Aid Services in the cities of Tirana, Lushnja, Durrës, Shkodra, Fier, Gjirokastrë, Tropoja, Përmet, Puka, Mati, Kavaja, Kurbin, Vlorë, Korçë.*

2. **Non-Profit Organizations** provide primary legal aid services in accordance with the authorization approved by the Minister of Justice.

- *Currently there are 14 Non-Profit Organizations authorized for period 2024-2026, through Orders Issued by the Minister of Justice, which operate in the cities of Tirana, Durrës, Elbasan, Vlorë, Berat, and Shkodra.*

3. **Legal Clinics** are providers of the primary legal aid service. Based on Article 16 of Law No. 111/2017, the Directorate of Free Legal Aid collaborates with legal clinics, under the terms and conditions outlined in relevant cooperation agreements, to train and update the knowledge of students involved in these clinics on matters related to primary legal aid.

- *Currently, the Directorate of Free Legal Aid has established agreements with 12 Higher Education Institutions in Tirana, Durrës, Shkodër, and Vlorë.*

4. **Online platform juristionline.al**, through this platform, every citizen has the opportunity to receive advice and information regarding the normative acts in force, the rights and obligations of legal subjects, and the methods for exercising these rights in judicial and extrajudicial processes. It also provides assistance in drafting and preparing necessary documents to mobilize the state administration or to request secondary legal aid.
5. **The Green Number 08001010** is an additional measure to ensure easy and free access to primary legal assistance. Citizens can contact this line to receive advice and information regarding their legal rights and obligations, as well as assistance in judicial or extrajudicial processes. The establishment of such a line is a guarantee that legal aid services are available at all times, through various forms of communication.

STATISTICS OF CASES HANDLED DURING APRIL 2025

CASES ADMINISTRATED BY THE CENTERS FOR PRIMARY LEGAL AID

| Centers for Primary Legal Aid | Total reported Cases | Age | | | Gender | | Citizenship | | Categories (Specific Categories) | | | Case Type | | | Ethnicity | Refused Cases |
|-------------------------------|----------------------|-------|-------|-------------|--------|------|-------------|-----------|-------------------------------------|--------------------|--------------|-----------|----------|----------------|-----------------|---------------|
| | | Minor | Adult | Average Age | Female | Male | Albanian | Foreigner | Insufficient income | Special Categories | Unidentified | Civil | Criminal | Administrative | Roma & Egyptian | Refused cases |
| Tiranë | 26 | 0 | 26 | 55 | 12 | 14 | 26 | 0 | 19 | 7 | 0 | 20 | 2 | 4 | 0 | 0 |
| Durrës | 9 | 0 | 9 | 46 | 7 | 2 | 9 | 0 | 9 | 0 | 0 | 7 | 0 | 2 | 2 | 0 |
| Lushnjë | 13 | 0 | 13 | 35 | 12 | 1 | 13 | 0 | 7 | 6 | 0 | 12 | 1 | 0 | 0 | 0 |
| Shkodër | 28 | 0 | 28 | 53 | 14 | 14 | 28 | 0 | 18 | 10 | 0 | 25 | 3 | 0 | 0 | 0 |
| Tropojë | 31 | 0 | 31 | 55 | 10 | 21 | 30 | 1 | 19 | 12 | 0 | 7 | 0 | 24 | 0 | 0 |
| Përmet | 6 | 0 | 6 | 58 | 1 | 5 | 6 | 0 | 5 | 1 | 0 | 1 | 0 | 5 | 0 | 0 |
| Pukë | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Mat | 19 | 0 | 19 | 52 | 4 | 15 | 19 | 0 | 8 | 11 | 0 | 3 | 3 | 13 | 0 | 0 |
| Kavajë | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Kurbin | 4 | 1 | 3 | 36 | 3 | 1 | 4 | 0 | 1 | 3 | 0 | 3 | 1 | 0 | 1 | 0 |
| Gjirokastrë | 39 | 0 | 39 | 54 | 27 | 12 | 39 | 0 | 29 | 10 | 0 | 18 | 1 | 20 | 8 | 0 |
| Fier | 21 | 0 | 21 | 60 | 8 | 13 | 21 | 0 | 17 | 4 | 0 | 12 | 2 | 7 | 1 | 0 |

| | | | | | | | | | | | | | | | | |
|--------------|------------|----------|------------|-----------|------------|------------|------------|----------|------------|-----------|----------|------------|-----------|------------|-----------|----------|
| Vlorë | 29 | 0 | 29 | 65 | 13 | 16 | 29 | 0 | 28 | <i>1</i> | 0 | 1 | 0 | 28 | 3 | 0 |
| Korçë | 25 | 0 | 25 | 55 | 13 | 12 | 25 | 0 | 16 | <i>9</i> | 0 | 21 | 3 | 1 | 3 | 0 |
| TOTAL | 250 | 1 | 249 | 52 | 124 | 126 | 249 | 1 | 176 | 74 | 0 | 130 | 16 | 104 | 18 | 0 |

- During April 2025, the Centers for Primary Legal Aid Services administered a total of 250 cases under primary legal aid services. During this period, the Free Legal Aid Service Centers assisted 124 cases involving women and 126 cases involving men seeking legal assistance. The cases addressed varied in nature, with 130 being civil cases, 16 classified as criminal, and 104 as administrative cases. Each case was processed according to the specific needs of the citizens involved. An analysis of the beneficiaries shows that 176 cases concerned individuals experiencing economic hardship, while 74 cases were from special categories.

In April 2025, the Centers for Primary Legal Aid Services administered a total of 250 cases under primary legal aid services.

CASES ADMINISTRATED BY NON-PROFIT ORGANIZATIONS (NPOS) - APRIL 2025

| NPO | Total report ed Cases | Age | | | | Gender | | | Citizenship | | | | Categories (Specific Categories) | | | Case Type | | | | Etnicit y Rom, egipt. |
|--|-----------------------|-------|-------|--------------|-------------|--------|------|---------|-------------|-----------|-----------|---------|-------------------------------------|--------------------|--------------|-----------|----------|----------------|--------------|-----------------------|
| | | Minor | Adult | Unidentified | Average age | Female | Male | Unknown | Albanian | Foreigner | Stateless | Unknown | Insufficient income | Special Categories | Unidentified | Civil | Criminal | Administrative | Unidentified | |
| 1. “Qendra e Këshillimit për Gra dhe Vajza” | 17 | 3 | 14 | 0 | 35 | 16 | 1 | 0 | 17 | 0 | 0 | 0 | 0 | 17 | 0 | 12 | 5 | 0 | 0 | 1 rome 1 egji |
| 2. “Mbrojtja e të drejtave të gruas qytetare dhe fshatare Berat” | 7 | 0 | 7 | 0 | 54 | 4 | 3 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 7 | 0 | |
| 3. “Qendra e shërbimeve dhe praktikave ligjore të integruara” QSHPLI | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 4. “Qendra Vatra” | 20 | 2 | 18 | - | 33 | 18 | 2 | - | 20 | - | - | - | 0 | 20 | - | 15 | 5 | - | - | 2 rome 3 egji |
| 5. Instiuti i migracionit, zhvillimit dhe integritimit IMZHI | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| 6. “Forumi i Gruas Elbasan” | 9 | 0 | 9 | 0 | 40 | 9 | 0 | 0 | 9 | 0 | 0 | 0 | 1 | 8 | 0 | 9 | 0 | 0 | 0 | 1 egji |
| 7. “Shërbimi Ligjor Falas (TLAS)” | 8 | 1 | 7 | 0 | 39 | 6 | 2 | 0 | 8 | 0 | 0 | 0 | 4 | 4 | 0 | 4 | 0 | 4 | 0 | 2 rom 3 egji |
| 8. “Të ndryshëm dhe të barabartë” | 23 | 7 | 16 | 0 | 26 | 21 | 2 | 0 | 21 | 2 | 0 | 0 | 3 | 20 | 0 | 9 | 6 | 8 | 0 | |

| | | | | | | | | | | | | | | | | | | | | |
|---|------------|-----------|------------|----------|-----------|------------|-----------|----------|------------|-----------|----------|----------|-----------|-----------|-----------|-----------|-----------|-----------|----------|------------------------------|
| 9. "Albanian Legal and Territorial Institute (ALTRI) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 10. "Qendra për nisma ligjore qytetare" QNL | 23 | 0 | 20 | 3 | 35 | 21 | 2 | 0 | 23 | 0 | 0 | 0 | 9 | 14 | 0 | 19 | 1 | 3 | 0 | |
| 11. "Shërbimet shqiptare për refugjatët dhe migrantët" RMSA | 8 | 0 | 8 | 0 | 32 | 3 | 5 | 0 | 0 | 8 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 8 | 0 | |
| 12. "Qendra Konsumatori Shqiptar" | 4 | 0 | 0 | 4 | - | 3 | 1 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 4 | |
| 13. Qendra Shqiptare për Popullsinë dhe Zhvillimin (ACPD) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| 14. Qendra e Gruas "Hapa të lehtë" | 14 | 0 | 13 | 1 | 36 | 14 | 0 | 0 | 14 | 0 | 0 | 0 | 0 | 0 | 14 | 12 | 0 | 2 | 0 | |
| TOTAL | 133 | 13 | 112 | 8 | 35 | 115 | 18 | 0 | 123 | 10 | 0 | 0 | 17 | 83 | 33 | 80 | 17 | 32 | 4 | 5 rom 8 egjyp |

- In April 2025, the Non-Profit Organizations (NPO) managed a total of 133 cases under its primary legal aid services. Of these, 115 cases involved women, while 18 cases involved men seeking legal assistance. The cases varied in nature, with 80 classified as civil cases, 17 as criminal cases, and 32 as administrative cases. Additionally, 4 case were recorded without specific identification. Each case was handled in accordance with the specific needs of the individuals involved.

An analysis of the beneficiaries reveals that 17 cases pertained to individuals facing economic hardship, while 83 cases involved individuals from special categories. Additionally, 33 cases were recorded without specific beneficiary identification.

In April 2025, Non-Profit Organizations (NPOs) authorized by the Ministry of Justice administered a total of 133 cases under primary legal aid services.

SECONDARY LEGAL AID

- **Secondary legal aid** is a type of legal service provided for issues whose resolution can only be achieved through the court or prosecutor's office. This kind of assistance is offered by lawyers licensed by the National Chamber of Advocates.
- According to the data managed by the Directorate of Free Legal Aid, during the month of April 2025, it appears that 89 court decisions have been processed.

| Statistical data on applicants by gender breakdown, Women and Men - April 2025. | | |
|---|----------------------|---|
| Category: Women / Men. | Number of applicants | Comments / Other |
| Female Applicants | 61 | Applicants for free legal aid in April 2025 are more women than men |
| Male Applicants | 28 | |
| I Papërcaktuar Unspecified | - | |
| TOTAL = 89 Court Decisions | | |

| Statistical data by the nature of the legal case for which assistance is requested – April 2025 | | | |
|---|--|----------------------|---|
| Type of Case | | Number of Applicants | Comments / Other |
| 1 | Civil (property, asset division, work seniority) | 66 | For the month of April 2025, it is noted that the majority of the decisions are occupied by civil cases |
| 2 | Criminal | 11 | |
| 3 | Administrativ | 12 | |
| 4 | N/A | - | |
| TOTAL = 89 Court Decisions | | | |

- According to data managed by the Directorate of Free Legal Aid (DFLA) for April 2025, a total of 89 judicial decisions were made regarding requests for free legal aid. Of these, 61 decisions were for female applicants, 28 for male applicants. Further analysis of the data shows that, 47 involved applicants who claimed to belong to the category of individuals with insufficient assets and income and 42 involved applicants from special categories. Additionally, of the 89 judicial decisions, 66 cases were civil matters, 12 were administrative matters, and 11 were criminal cases.

Statistical data on applicants by beneficiary categories, April 2025.

| Beneficiary category | | | Number of applicants | | Comments / Other. |
|----------------------------|-----------------------------------|---|----------------------|----|---|
| 1 | Insufficient income and assets. | | 47 | | For the month of April 2025, it is noted that the largest number is occupied by citizens who belong to the category of people with insufficient income and assets.. |
| 2 | Special category | Victims of domestic violence | 15 | 42 | |
| | | Victims of sexual abuse | | | |
| | | Victims of human trafficking | | | |
| | | Minors | | | |
| | | Minor victims | | | |
| | | Minors in conflict with the law | | | |
| | | Children living in social care institutions | | | |
| | | Children under guardianship who have initiated a process without the approval of their legal guardian or against their legal guardian | | | |
| | | Persons benefiting from disability benefits | 19 | | |
| | | Status of the blind | 0 | | |
| | | Persons undergoing involuntary treatment in mental health institutions | | | |
| | | Persons undergoing voluntary treatment in mental health institutions | | | |
| | | Persons for whom the removal or restriction of legal capacity is requested | | | |
| | | Persons benefiting from social protection schemes | 8 | | |
| | | Persons whose legal capacity has been removed or restricted, who seek to initiate a process against their legal guardian | | | |
| | | Persons whose rights have been violated through an act or omission constituting discrimination | | | |
| | | Roma/Egyptian | | | |
| | | Pensioners | | | |
| 3 | Unspecified in the court decision | | 0 | | |
| TOTAL = 89 Court Decisions | | | | | |

CONCLUSIONS - APRIL 2025

Primary Legal Aid

- In April 2025, a total of 363 cases were processed under primary legal aid services. Of these, 250 cases were managed by the **Primary Legal Aid Service Centers**, while 133 cases were handled by **Non-Profit Organizations (NPO)** authorized by the Ministry of Justice. No cases were reported as processed by Law Clinics affiliated with Higher Education Institutions. Additionally, 26 cases were addressed through the Juristionline.al platform, and 15 cases were managed via the Green Line at 08001010.
 - Among the cases assisted by the Free Legal Aid Service Centers and authorized NPOs, 239 involved women and 144 involved men. The majority of the cases were civil (210), followed by administrative (136) and criminal (33) matters. Additionally, 4 cases were recorded without specific identification. An analysis of the beneficiaries revealed that 193 cases concerned individuals with economic hardship, 157 were from special categories, and 33 were recorded without specific identification.
- **Throughout the period from January - April 2025, were submitted a total of 1694 requests for Primary Legal Aid**

Secondary Legal Aid

- In April 2025, a total of 89 court decisions were made regarding requests for legal aid. Of these, 61 requests were submitted by women, 28 by men, reflecting a gender distribution that encompasses all beneficiaries. Regarding beneficiary categories, 42 of the requests involved individuals classified as belonging to special categories, while 47 requests were submitted by individuals who identified as having insufficient income. In terms of case types, 66 were civil cases, 11 were criminal cases, and 12 were administrative cases.

- According to the data administered in April 2025, a total of 89 judicial decisions were made regarding requests for free legal aid, specifically as follows:
 - 9 requests for secondary legal aid,
 - 57 requests for secondary legal aid and exemption from court fees and costs,
 - 23 requests for exemption from court fees and costs.
- **Throughout the period from January - April 2025, were submitted a total of 296 requests for Secondary Legal Aid.**

Budget

- Regarding the budget spent in April 2025, a total of 75 judicial decisions were settled, amounting to a total value of **2,775,000 All.**
 - 42 lawyers were compensated, totaling 1,515,000 All.
 - 33 experts were remunerated, with a total value of 1,260,000 All.
- **Throughout the period from January - April 2025, the Directorate of Free Legal Aid processed and settled 179 judicial decisions, with a total value of 6,220,900 All.**